



NAAC AQAR (2023-24)

CRITERION II - TEACHING-LEARNING AND EVALUATION

2.7.1 STUDENT SATISFACTION SURVEY

For the NAAC AQAR (2023-24), Students Satisfaction Survey (SSS) was conducted among the students of the college through online. The questionnaire has been framed based on NAAC guidelines. Students have answered the question in a scale of 0 to 4 (0 being the lowest and 4 being the highest). The result of this survey is based on the response of 1560 students. The summary is displayed on the college website and it is also presented in the IQAC meeting.

Institutional Overall Average Score - 3.934 / 4.000

Question No 1. How much of the syllabus was covered in the class?

Criterion	85 to 100%	70 to 84%	55 to 69%	30 to 54%	Below 30%
No of Students	1529	31	NIL	NIL	NIL
% of students	98	2	0	0	0
Score in a scale of 0 to 4 - 3.980					

Question No 2. How well did the teachers prepare for the classes?

Criterion	Thoroughly	Satisfactorily	Poorly	Indifferently	Won't teach at all
No of Students	1505	55	NIL	NIL	NIL
% of students	96.5	3.5	0	0	0
Score in a scale of 0 to 4 - 3.970					

Question No 3. How well were the teachers able to communicate?

Criterion	Always Effective	Sometimes Effective	Just satisfactorily	Generally ineffective	Very poor communication
No of Students	1500	38	22	NIL	NIL
% of students	96.16	2.44	1.40	0	0
Score in a scale of 0 to 4 - 3.950					



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Question No 4 The teacher's approach to teaching can best be described as

Criterion	Excellent	Very Good	Good	Fair	Poor
No of Students	1504	49	4	3	NIL
% of students	96.43	3.16	0.24	0.17	0
Score in a scale of 0 to 4 - 3.960					

Question No 5 Fairness of the internal evaluation process by the teachers

Criterion	Excellent	Very Good	Good	Fair	Poor
No of Students	1520	29	7	4	0
% of students	97.47	1.84	0.43	0.26	0
Score in a scale of 0 to 4 - 3.970					

Question No 6 Was your performance in assignments discussed with you?

Criterion	Every time	Usually	Occasionally / sometimes	Rarely	Never
No of Students	1404	94	62	NIL	NIL
% of students	90	6	4	0	0
Score in a scale of 0 to 4 - 3.860					

Question No 7 :The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

Criterion	Regularly	Often	Sometimes	Rarely	Never
No of Students	1397	147	16	NIL	NIL
% of students	89.55	9.45	1	0	0
Score in a scale of 0 to 4 - 3.890					





Question No 8 : The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

Criterion	Significantly	Very well	Moderately	Marginally	Not at all
No of Students	1417	137	6	NIL	NIL
% of students	90.85	8.80	0.35	0	0
Score in a scale of 0 to 4 - 3.910					

Question No 9 : The institution provides multiple opportunities to learn and grow.

Criterion	Strongly agree	Agree	Neutral	Disagree	Strongly Disagree
No of Students	1419	141	NIL	NIL	NIL
% of students	90.98	9.02	0	0	0
Score in a scale of 0 to 4 - 3.910					

Question No 10 : Teachers inform you about your expected competencies, course outcomes and programme outcomes.

Criterion	Every time	Usually	Occasionally / sometimes	Rarely	Never
No of Students	1405	139	16	NIL	NIL
% of students	90.07	8.89	1.04	0	0
Score in a scale of 0 to 4 - 3.890					

Question No 11: Your mentor does a necessary follow-up with an assigned task to you

Criterion	Every time	Usually	Occasionally / sometimes	Rarely	I don't have a mentor
No of Students	1490	58	12	NIL	NIL
% of students	95.50	3.72	0.78	0	0
Score in a scale of 0 to 4 - 3.950					





Question No 12: The teachers illustrate the concepts through examples and applications.

Criterion	Every time	Usually	Occasionally / sometimes	Rarely	Never
No of Students	1451	94	15	NIL	NIL
% of students	93	6	1	0	0
Score in a scale of 0 to 4 - 3.920					

Question No 13: The teachers identify your strengths and encourage you with providing right level of challenges.

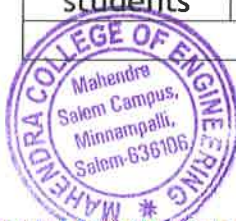
Criterion	Fully	Reasonably	Partially	Slightly	Unable to
No of Students	1435	113	12	NIL	NIL
% of students	92	7.22	0.78	0	0
Score in a scale of 0 to 4 - 3.910					

Question No 14 : Teachers are able to identify your weaknesses and help you to overcome them.

Criterion	Every time	Usually	Occasionally / sometimes	Rarely	Never
No of Students	1403	145	12	NIL	NIL
% of students	89.94	9.28	0.78	0	0
Score in a scale of 0 to 4 - 3.890					

Question No 15: The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process

Criterion	Strongly agree	Agree	Neutral	Disagree	Strongly Disagree
No of Students	1390	170	NIL	NIL	NIL
% of students	89.10	10.9	0	0	0
Score in a scale of 0 to 4 - 3.890					




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Question No 16: The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

Criterion	To a great extent	Moderate	Somewhat	Very little	Not at all
No of Students	1498	62	NIL	NIL	NIL
% of students	96	4	0	0	0
Score in a scale of 0 to 4 - 3.960					

Question No 17 : Teachers encourage you to participate in extracurricular activities.

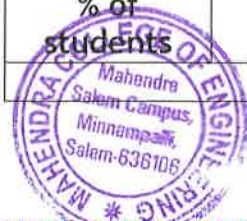
Criterion	Strongly agree	Agree	Neutral	Disagree	Strongly Disagree
No of Students	1513	47	12	NIL	NIL
% of students	97	3	0.78	0	0
Score in a scale of 0 to 4 - 3.970					

Question No 18 : Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

Criterion	To a great extent	Moderate	Somewhat	Very little	Not at all
No of Students	1482	78	NIL	NIL	NIL
% of students	95.03	4.97	0	0	0
Score in a scale of 0 to 4 - 3.950					

Question No 19: What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching?

Criterion	Above 90%	70 to 89%	50 - 69%	30 to 49%	Below 29%
No of Students	1526	34	NIL	NIL	NIL
% of students	97.8	2.2	0	0	0
Score in a scale of 0 to 4 - 3.980					





Question No 20: The overall quality of teaching-learning process in your institute is very good.

Criterion	Strongly agree	Agree	Neutral	Disagree	Strongly Disagree
No of Students	1521	39	NIL	NIL	NIL
% of students	97.47	2.53	0	0	0
Score in a scale of 0 to 4 - 3.970					

Question No 21: Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

Some of the observations / suggestions by the students are given below:

Syllabus Coverage is excellent. Course materials required for exam preparations are given in time.
The department faculty members are student friendly and accessible at any time.
Mentoring is useful
All faculty members are using ICT tools
Placement and Soft skill training is excellent
The institute takes active interest in promoting internship, field visit, Seminar/ Symposium participation



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